

Mask wearing policy and procedure on vehicles.

In accordance with the Centers for Disease Control and Prevention (CDC) order issued on January 19th, 2021, all drivers and passengers of East Side Neighborhood Services Transportation program will be required to wear a mask in order to ride in a East Side Neighborhood Service Vehicle. This order went into effect February 1, 2021 at 11:59 PM and will remain in effect until further notice.

Order summary:

- The following are attributes of masks needed to fulfill the requirements of the order. CDC will update guidance as needed.
- A properly worn mask completely covers nose and mouth.
- Cloth masks should be made with two or more layers of a breathable fabric that is tightly woven (i.e., fabrics that do not let light pass through when held up to a light source).
- Masks should be secured to the head with ties, ear loops, or elastic bands.
- Masks should fit snugly but comfortably against the side of the face.
- Masks should be a solid piece of material without slits, exhalation valves, or punctures.
- Masks can be manufactured or homemade.
- Clear masks may be used to facilitate communication with people who are hearing impaired.
- Medical masks and N-95 respirators fulfill the requirements of the order.

The following people are exempt from the requirement to wear a mask:

- A child under two years of age.
- A person with a disability who cannot wear a mask, or cannot safely wear a mask, because of the ability as defined by the Americans with Disabilities Act (42 U.S.C. 1101 et seq).



The following do not fulfill the requirements of the order.

- Masks that do not cover both mouth and nose.
- Face shields or goggles.
- Scarves, ski masks, Balaclavas, or bandannas.
- Shirt or sweater collars pulled up over the mouth and nose.
- Masks made of loosely woven fabrics or that are knitted.
- Masks made of vinyl, plastic or leather (non-breathable materials).
- Masks containing slits, exhalation valves, or punctures.
- Masks that do not fit properly (large gaps, too loose or too tight).

This policy will be posted in our vehicles and on our website, esns.org. We will inform all new riders of this policy upon registration.

The driver will have masks available in case of unexpected need.

The driver will refuse service of anyone who refuses to wear a mask that does not meet exempt requirements and give them the number of a supervisor if they have any questions.

We limit the number of passengers in our vehicles to provide a comfortable socially distanced ride. We may ask riders to change seats in order to accommodate better distancing.

If a passenger is exempt from mask use an East Side Neighborhood services employee will assign them a seat a minimum of 6 feet from the driver and other passengers.