

# East Side Neighborhood Services

## Employment Programs - Info and Statistics

East Side Neighborhood Services' Employment and Training Programs help low-income, unemployed, or underemployed job seekers who want to earn a livable wage and achieve their career goals through full-time work. We offer:

- Individualized coaching by experienced Global Career Development Facilitators;
- Work readiness training, including basic computer skills, financial literacy, and resume and interview preparation;
- Technical skill training resulting in industry-recognized credentials, college credit-bearing coursework, internships, and post-secondary placement testing and bridging support;
- Logistical support including bus cards, interview clothing, and a full-time staffed Job Lab with free access to computers, printers, email, phone, and fax;
- Retention counseling.

East Side Neighborhood Services Employment and Training Programs are contacted to assist people envision a future of hope and prosperity by providing fundamental learning blocks, connecting to broader social and economic networks, preparing for today's job market through placement and supports, and ensuring people are healthy, stable, and engaged. The current workforce model is focused on job placement; the culture of generational poverty does not foster hope or stability. Shifting the paradigm to career engagement involves participants, the workforce community, and addressing the episodic conditions. A model shift will allow poverty to be viewed and addressed situationally rather than as an ongoing cycle.

### Our Programs:

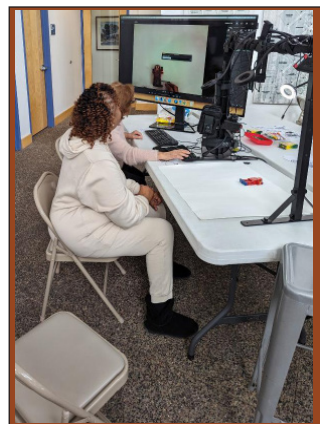
**Senior Community Service Employment Program (SCSEP)** is an employment training program where older adults are eligible for paid on-site work experience with our host site partners. They can gain valuable on-the-job training while serving their community working at local libraries, schools, or community centers. We offer onsite training opportunities. We want older adults to know they have the skills and resources to join the workforce.

**Testimonial:** "SCSEP is the best program for seniors. SCSEP trains the elderly to get into the work force again. Older adults are serious about working!" - SCSEP client

**Job Lab** provides resources such as: Access to the internet (for job search purposes); up-to-date job leads; Employer of the Day events; faxing services for sending resumes to employers; and photocopying of resumes, job leads, or job search information.

**Youth Employment Programs** provide young adults ages 14 to 24 assistance in career exploration and planning, creating resumes and cover letters that work, and interviewing readiness. Enrolled young adults are eligible for paid internship experience. Help is available for short-term career training programs. Assistance with basic supports such as transportation, interview clothes, and work tools is available.

Employment Programs also offer training classes such as **Certified Nurse Assistant (CNA)** training and **Industrial Arts Training**. For **Youth Programming**, we offer short-term career certificate trainings. Qualifying adults (18 years or older) receive training in East Side's On Ramp **Industrial Arts Program** or **Nursing Assistants Plus Program** to develop new marketable job skills. Participants are provided career exploration services and placement assistance upon program completion. Help is available for needs such as transportation and work uniforms. All East Side's employment services are personalized to meet individual needs. The Employment Program operates on the principle that your success is our success!



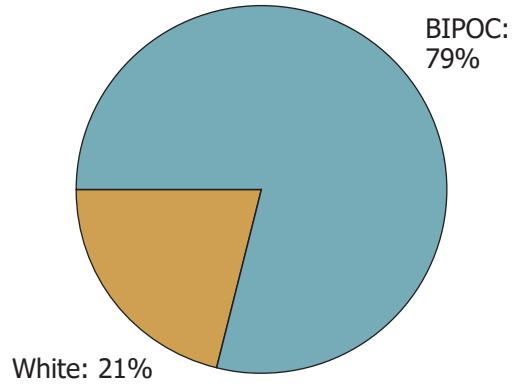
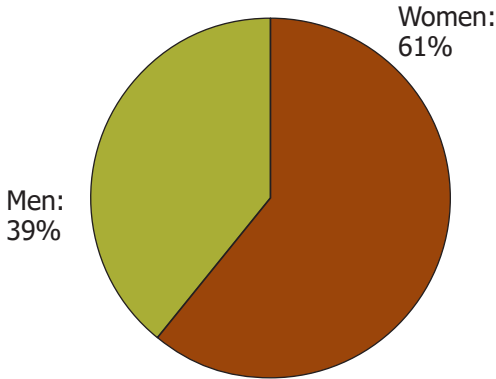
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## Client Demographics:

Adult Employment and Training targets populations living at or below 200% of poverty with a majority of those individuals living below 100% of poverty. (A family of four at or below 100% of poverty is living on \$25,100 a year or less; the income of a family of four living above 200% of poverty is living on over \$50,200.) In 2022, we served 123 clients.



## Our Staff:

Our Adult Employment and Training Program includes a Program Director who is responsible for strategic direction and effective operation of the programs of the Employment and Training Department. The Employment and Training Coordinator markets, coordinates, and facilitates training programs within the Employment Department. Staff work together to develop curriculum for use in class and teach certain sections, including financial literacy, computer basics, and essential skills. Employment Specialists provide employment assistance, coaching and case management, develop relationships with employers, provide crisis intervention for participants, and support recruitment and outreach efforts. Job Counselors assist participants in attaining a living wage in a timely manner through access to training, educational opportunities, and paid employment.

## Program Contact:

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[Esns.org/employment](https://esns.org/employment)  
[Esns.org/SCSEP](https://esns.org/SCSEP)  
[Esns.org/nursingassistant](https://esns.org/nursingassistant)  
[Esns.org/youthemployment](https://esns.org/youthemployment)

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